




RESTOCKING POLICY



PendoTECH® LLC shall have the right to approve or reject all requests to return expendable products. Expendable products are defined as those products that are marketed and sold as single use sensors, flow cells and connectors. All returned expendable products must be in unopened, original packaging, in good as new condition. Returned expendable products cannot exceed 90 days from date of shipment from PendoTECH. A restocking fee of 30% of expendable product's net sales price will be assessed for approved requests. PendoTECH is not obligated to pay any costs or charges incurred by Buyer or any other party during the return process, including shipping costs. All return shipping costs will be paid by the Buyer. Credit will be issued after PendoTECH's assessment of returned expendable products. If the expendable products for return do not meet all the Restocking Policy criteria, PendoTECH has the right to deem products not returnable. All made to order expendables are not returnable (e.g. PREPS-N-050-60). Non-expendable products are not returnable.

